

Carlsbad by the Sea 2011 Resident Opinion Survey

The Resident Council wants to know what you think so that we can appropriately voice your concerns. We have kept the simpler one page format from last year. For each statement below, **circle the number** to the right that best fits your opinion. These are just your opinions so you can answer even if you don't feel that you know what the answer might be. Just **circle the number** that best fits your response.

Statement	Scale of Agreement					
	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Don't Know
CBTS* management anticipates problems effectively	5	4	3	2	1	
Front Porch limits fee increases to what is needed	5	4	3	2	1	
CBTS is a leader in technology to benefit residents	5	4	3	2	1	
I believe CBTS will help me in an emergency	5	4	3	2	1	
CBTS is concerned for my welfare	5	4	3	2	1	
CLHF* is a good charity to trust with my donations	5	4	3	2	1	
Security at CBTS is getting better	5	4	3	2	1	
CBTS benefits from being part of Front Porch	5	4	3	2	1	
Maintenance requests are completed promptly	5	4	3	2	1	
My views influence CBTS priorities	5	4	3	2	1	
I would choose CBTS again	5	4	3	2	1	
CBTS welcomes my suggestions	5	4	3	2	1	
Front Porch communicates effectively with me	5	4	3	2	1	
Front Porch values our CBTS residents	5	4	3	2	1	
Food Services meets or exceeds my expectations	5	4	3	2	1	

Classification Information (This information is for analysis purposes only; it will not identify individuals)

Age (Circle)	60-64 85-89 65-69 90-94 70-74 95-99 75-79 100+ 80-84	Gender (Circle)	Female Male	Living Status (Circle)	Live Alone Share Unit	Do you have experience that could benefit management? If so, what is it? _____ Is your experience business related or other? Business <input type="checkbox"/> Other <input type="checkbox"/>
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Completed Years in Residency _____ New Residents enter 0.
 Are you consulted by management? Yes No

*CLHF = California Lutheran Homes Foundation, an independent social ministry affiliated with Front Porch; CBTS = Carlsbad by the Sea Retirement Community; CBTS is a Front Porch community.
 Would you want to be? Yes No

Please, Return Survey to Resident Council Box near the Front Desk. Use Reverse to Elaborate.

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